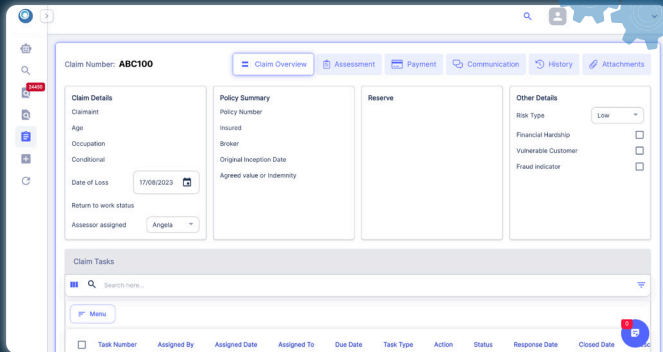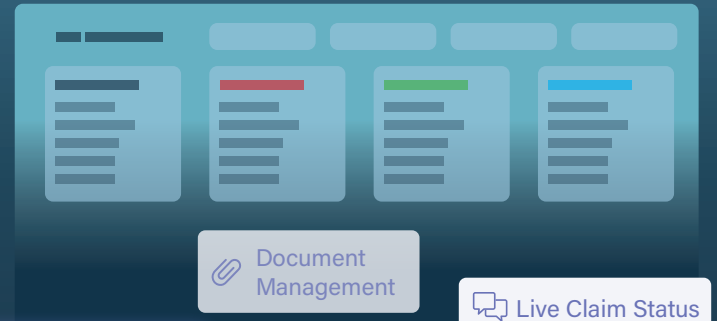# Appsure Claims Solution

Experience a transformative approach to claims management with Appsure Claims, where advanced features like digitised First Notification of Loss (FNOL), seamlessly integrated policy and benefits alignment, proactive notifications, and region-specific anti-fraud and error detection systems come standard. Powered by sophisticated automation and AI, our platform delivers immediate, straight-through claims processing, redefining the way you handle claims, with real-time client updates and notifications.

Discover unparalleled value through our collaborative partnership approach, backed by a team of experts based in Sydney.

We pride ourselves on our entrepreneurial ethos, working hand-in-hand with our clients to improve results. Experience the flexibility of our engagement models, designed to adapt to your specific needs in a nimble and efficient manner.
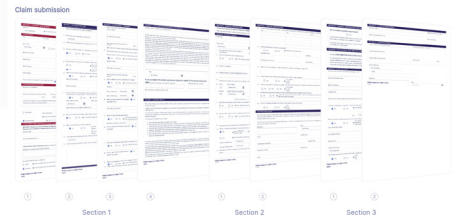
Document Management

Live Claim Status

Claim Overview

AI Assisted Assessment

Claims History

Instant Pay

Review submission
- Search Policy
- Claim submission
- Add attachments
- Review submission

Please review your document before submitting your claim

Claim submission

Section 1   Section 2   Section 3

Claim attachments

No file attachment

Submit

Claim Number: **ABC100**

Claim Overview | Assessment | Payment | Communication | History | Attachments

Claim Details
Claimant
Age
Occupation
Conditional
Date of Loss   17/08/2023
Return to work status
Assessor assigned   Angela

Policy Summary
Policy Number
Insured
Broker
Original Inception Date
Agreed value or Indemnity

Reserve

Other Details
Risk Type   Low
Financial Hardship
Vulnerable Customer
Fraud indicator

Claim Tasks

Search here..

Menu

Task Number | Assigned By | Assigned Date | Assigned To | Due Date | Task Type | Action | Status | Response Date | Closed Date

Claims Solution **Features**

Navigate claims with user-friendly simplicity. Our platform streamlines tracking, communication, and document submission with client feedback.

Document OCR/Generative AI enabling STP and auto-assessment with document summarisation capabilities.

Powered by modern web architecture, Appsure is fully modular and API-enabled, offering seamless integration and future-proof scalability enabling embedded claims.

Effortlessly manage multiple product channels with Appsure's multi-tenancy feature.

AI-enhanced client portal

GenAI Assistant with openAI

Decision modelling integration

Status driven workflow

Audit trails & history tracking

Policy validations & fraud checks

Automated bank interfaces

Authority delegation

Dashboards & BI claims reporting

Integrated Email & SMS Utility

Task management system

Multi-currency enabled

C.O.P. compliance alerts and reports

Instant Pay

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